

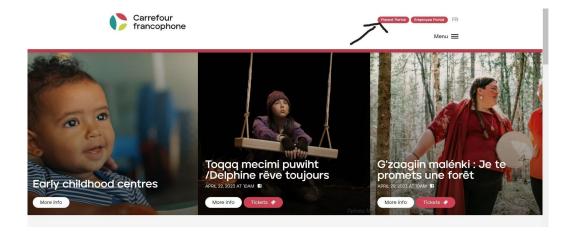
Registration Guide Carrefour francophone's 2023 Summer Camps

(Une version en français est également disponible sur notre site web)

We are looking forward to welcoming your children to the 2023 summer camps! In this guide, you will find the necessary steps to complete the registration for each of your children as well as additional information such as lunches, summer camp hours, and whom to contact in case of emergencies or for any questions.

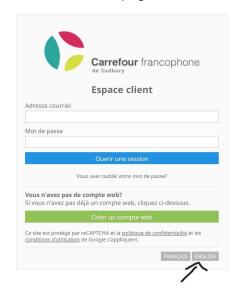
1. Creating a new account

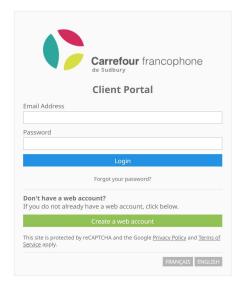
- Go to our website.
- Go to the parent portal (it can be accessed by clicking the Parent Portal button at the top right corner of the page).



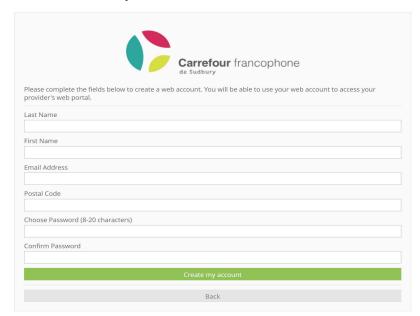


- You will be directed to this Client Portal page. You can click on the English button at the bottom of the page to access the English version.





- Enter your personal information.
- Click on "Create my account".

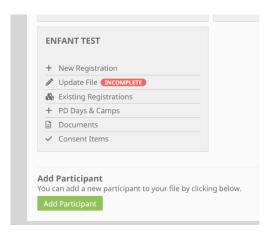


- You will receive a confirmation email from Cloudflare to validate your email address.

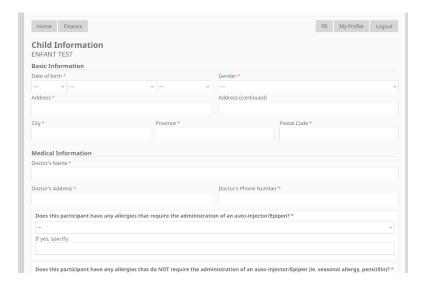


2. Creating your children's folders

- You now have access to your Digibot account. You **must create a folder for <u>EACH</u> child you wish to register** by clicking on "Add participant".



- Then click on "Update File Incomplete."
- Fill in all the information requested. This information is necessary for the safety and health of your children and is strictly confidential.



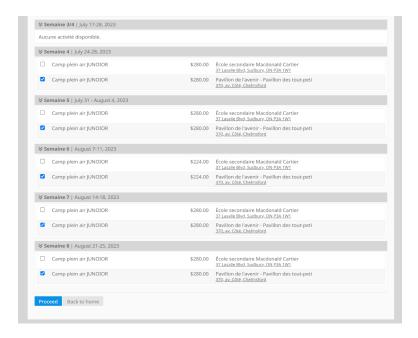


3. Summer camp registration

- Click on "New Registration" to register your child in the summer camp you want. You must register your child for each week you'd like them to attend the camp.
- Only camps that are eligible for your child will be displayed (based on their age).
- Select "Summer Camps 2023."



- Available summer camp schedules will be displayed on this page.
- Select and check the boxes of the summer camps for which you wish to register your child.





**If the camp is listed as FULL, you have the option to place your child on a waiting
list by checking "Waiting List" in the right column.

If a spot becomes available, we will contact you by phone or email.

You have 48 hours to confirm your spot. After 48 hours, we will move on to the next child on the list.

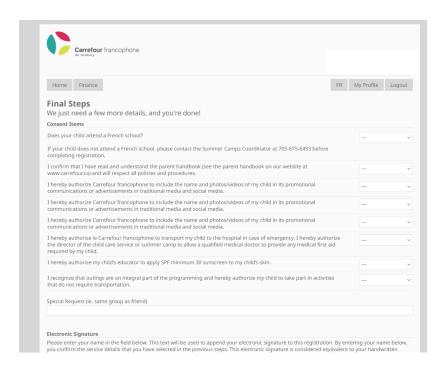
- After selecting the summer camps you would like for your children, click on "Proceed".
- You must then tick the "Bandeau" box. This year, children will have bandanas with the camp's logo. Bandanas are mandatory to allow counselors to identify all participants.



**YOUR CHILD IS NOW REGISTERED IN THE SUMMER CAMPS YOU HAVE SELECTED. **



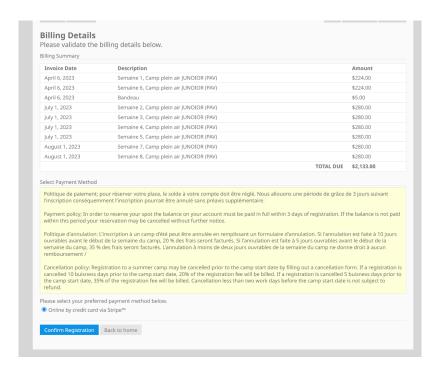
The following page is a consent page.
 It is necessary to read this section carefully and sign at the bottom of the page.
 Feel free to add a special request if necessary.



- Click on "Continue".
- You will receive an email confirmation at this point. Read the payment policy carefully. If you do not pay within 72 hours, your registration will be canceled automatically.
- You will then be directed to the billing page to make your payment.



4. Billing



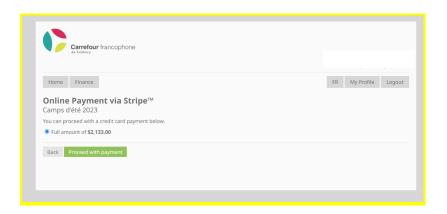
- A page like the one above will be displayed.
- Choose "Online credit card payment via Stripe" for a credit card payment.
- Then click on "Confirm Registration".

If you are a subsidized parent or a Carrefour francophone employee, you must contact us by phone 705 675-6493 at extension 1119, or send an email to the Summer Camps Coordinator, Janelle Dutrisac, at jdutrisac@carrefour.ca to notify us that you are receiving a subsidy or discount of any kind.

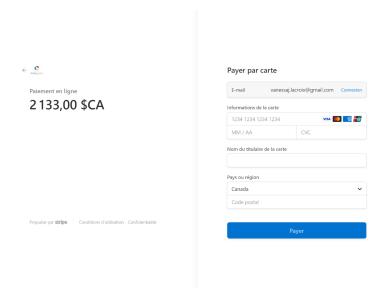


5. Make payment via "Stripe"

- Select "Proceed with Payment".



- You will then be directed to the "Stripe" page to make your online payment.



- Enter your information. When you are done, you will receive an email payment confirmation from Stripe.

If you need to cancel or withdraw a registration, <u>fill out the registration form</u> and call us at 705-675-6493 at extension 1119 or send an email to the Summer Camps Coordinator, Janelle Dutrisac, at <u>idutrisac@carrefour.ca</u>.



Additional information

1. What are the hours for the summer camps?

Children can be dropped off at 8:00 a.m. and picked up at 5:00 p.m., at the latest.

2. What happens in case of bad weather?

Camps will be held indoors if there is a storm. However, we will stay outside if the rain is moderate. There will be tents for shade or to get out of the rain. We advise you to dress your child according to the weather forecast.

3. Is lunch included?

Yes, a designated instructor in each group will be responsible for counting the number of children present for lunch. If your child will be arriving after 9:00 a.m., it is your responsibility as a parent to contact us before 9:00 a.m. to confirm his/her presence at lunch! You may notify Janelle Dutrisac, Summer Camp Coordinator, at 705-675-6493 at extension 1119 if your child will be arriving after 9:00 a.m.

4. What happens if my child suffers an injury?

Injuries are a part of life! If a child is injured, the staff will give you a form describing the details of the incident. Once signed, this form will be placed in the child's file and you will be given a copy of the report. This report will include the steps the staff will take to prevent a similar incident from happening again.

5. Who can I contact in case of an emergency?

For emergencies, contact Vanessa Fredette, Programs Manager, at 705-675-6493 at extension 1119.